

Thank you for your continued support of Goodwill Industries of the Greater East Bay. We have definitely missed serving the community while under the state-wide shelter-in-place order.

We were excited to learn that Solano County was approved to enter late Phase 2 of the Governor's reopening plan. This allows us to open our Solano County stores for business which includes accepting donations. On such short notice, we are only able to open our Vacaville, Fairfield, Green Valley, Vallejo and Benicia stores; Dixon will soon follow. We will reopen on Tuesday, May 26th. Our store hours will be from 10:00 to 6:00.

We are very happy to have our employees back working and are looking forward to welcoming our customers and donors back into our stores. Together we will navigate these changing times and embrace this "new normal".

Our reopening strategy has included extensive safety planning. The health and well-being of our employees, customers and donors is our number one priority. We've taken great care to ensure that all of our locations have been thoroughly cleaned and that we have protocols in place designed to protect employees and patrons alike. All locations will abide by the CDC's recommended guidelines, which include frequent hand washing, social distancing, use of personal protective equipment, and consistent cleaning during all of the hours we are open.

We will be implementing the following protocols to ensure the safety of our staff and customers:

- All customers and staff are required to wear a face covering while in stores and career centers.
- We ask that you maintain a social distance of 6 feet while shopping and in checkout lines.
- As needed, the number of customers inside the store will be limited to allow for appropriate social distancing.
- Public restrooms, Fitting Rooms and water fountains will be closed.
- We will not be accepting returns.
- We will require frequent cleanings of hard surfaces, shopping carts and door handles.
- Donations will adhere to social distancing guidelines. Donors will be asked to place donations into containers set outside the donation area. E-Receipts will be available through our text program (details are at the donation area). Paper receipts will also be available.
- Health checks of our employees will be conducted prior to starting their shifts.

We have been hard at work preparing our stores and career centers for reopening so that we can continue our Mission to *Turn Donations into Jobs*. At a time when unemployment is at an all-time high, it is vital that we continue to provide the services and programs that offer so many members of our community the skills and opportunity to find and retain gainful employment. The reopening of our Solano County stores and career centers is the first step in reestablishing these critical services for the Greater East Bay, and we are ready to get the community back to work.

Our Alameda and Contra Costa locations will remain closed until retail stores are allowed to reopen in those counties. We ask that you refrain from dropping off donations at closed locations and instead utilize our open locations in your continued effort to help us with our Mission to *Turn Donations into Jobs*. Every donation counts, and we want to make sure your donations are received and put to good use.

Please visit www.eastbaygoodwill.org for up-to-date information on store re-opening plans.

In the meantime, check out www.eastbaygoodwill.org/shop-goodwill/ to find your treasures online from the comfort of your own home.

We look forward to seeing you all soon! Stay safe, and stay healthy.

Mike